

Share Your Thoughts Veteran Focus Group

Hosted and sponsored by the Illinois Department of Employment Security

Overview

Illinois agencies have come together to collaborate on making improvements to the delivery of services to veterans. The responses gathered from focus groups will shape the future delivery of those services and improve the overall experience of our veteran customer. You are being invited to participate and be part of that change.

Focus Group Goals

1. Increase awareness and access to federal and state benefits available to unemployed and underemployed veterans
2. Improve the speed and quality of supportive services, job training and placement for unemployed veterans
3. Better connect and coordinate programs across state agencies
4. Provide better assistance to veterans

Main Topics

1. Expanded access to essential veteran support services
2. Rapidly connecting jobseekers to work
3. Advancing skill development
4. Enhancing jobs quality

What is a Share Your Thoughts Veteran Focus Group?

- Small group discussions (8-12 veterans) to share input and recommendations to improve services provided by state agencies and close some of the gaps veterans experience in receiving these services
- Open and honest forum for veterans to provide anonymous feedback on existing veteran support services
- Develop recommendations for improved support services.

Details

- Date and time (TBD)
- Total of 5 focus groups will be held across the state
- Focus groups will be virtual, so participants must have access to a computer, and is recommended the computer have a camera (optional), a reliable internet connection, and a valid email address.
- A brief survey to be completed prior to the focus group (10 minutes)

Thank you for your interest and willingness to participate in the **Share Your Thoughts Focus Group!** We are confident your contributions will help improve support services, job training, and job placements for all Illinois Veterans.